

The Arthur Robinson Interview



September 2010 Newsletter

Simon's Guitar Playing Proves A Real Hit!



Arthur was born in 1914 in Canada where he lived for a few years before coming to this country for his schooling. He started by telling me about his solicitor training that he undertook in London. He told me that he thoroughly enjoyed that training and also found it interesting.

Arthur also spoke of his other loves in life like taking care of ferrets, walking as a hobby and reading which Arthur still does at Pinewood.

Arthur went to school in Crediton where he used to live with his mum Dorris, dad Henry and his only sibling, his sister Margret. He enjoyed school, particularly singing in the school choir and long distance running for which he won many prizes.

He got married in Crediton to his now wife of nearly sixty years Cynthia and happily adopted a daughter Sarah.

I thought that Arthur had a very interesting life and was very happy to share it with everyone. I enjoy looking after Arthur who's been with us for approximately two years now. He loves socialising and especially loves the minibus outings. I enjoyed the time I spent with him and his wife talking about their life.



Residents at Pinewood were delighted to have Simon Watton come along and play for them in the Day Lounge. There was a wonderful array of some really nice tunes being played, a number of which the residents enjoyed singing along to. His appearances at Pinewood have proved such a hit that we're looking forward to seeing him on a much more regular basis.

Meet our new Deputy Manager

We all had to wave a sad goodbye to Juan back in July as he moved to work closer to his sister in Birmingham. Fortunately, our new Deputy Manager, Helen Harris, has settled into the job role fantastically and proved a real hit with all the residents. Helen originally qualified as a Registered Nurse with a Distinction 5 years ago. Up until joining us at Pinewood, she had since been working at Exmouth Hospital where a lot of her duties involved being responsible for the wards and the subsequent teams that had been allocated to her. These wards involved looking after both surgical and medical patients. Amongst her various qualifications, she has completed degree courses in both Tissue Viability and Mentorship.



Has anyone seen our missing library books???

There are two books missing from our library that we haven't been able to locate. If anybody has any idea of their whereabouts, please let us know. The books are "Invitation to Murder" by Elizabeth Bright and "Victoria's Empire" by Victoria Wood.

In other Pinewood news.....

We also had to wave a sad goodbye to Father Danny Longland in August after he received a transfer to Tavistock.

Getting to know you better

Staff have been doing a lot of work on dignity and privacy lately. As part of that work, all care staff have been given half an hour each to sit down, take their time and chat with residents; the idea being that we are more able to recognise residents as individuals and not just as people for whom we have to do a job. As a result, we have got together a number of wonderful histories for residents in the home. For some of those residents who have consented, we are starting to publish a brief summary of our discussions with them. We begin with Sabrina's chat with Arthur Robinson, and you can see the full details of what Sabrina wrote about Arthur on our back page.

Super Responses to your call bells!

Our call bell reporting system has informed us that, for August, all call bells were responded to in an average of 3 minutes and 14 seconds. As part of our ongoing quality assurance programme, we shall continue sending you monthly individual call bell reports to show how quickly we responded to your call bell over that month.

The month that's past.....

Ethel Ellis enjoyed celebrating her birthday earlier in the month. We also had Susie Fishwick coming in and treating everyone to some nice hand massages on 4th and 18th August. Sabrina was also doing her part in helping to make sure all our residents looked and felt lovely with some beauty therapy

Activities update from Lizzie

You have been very busy during the activity sessions with Lizzie, making lavender bags, as well as knitting. Scrapbooks showing life histories from birth to today are progressing nicely too. The "intelligent" quiz continues causing great fun and laughter and also nostalgia journeys which are so amazing. Many thanks to all the friends and relatives who have given us unwanted items useful for arts and crafts.

Our weekly activities agenda of course, still helps to ensure there's always something happening at Pinewood to keep everyone entertained. Most notably, our minibus outings especially are proving as popular as ever.



Monday: Tai Chi with Joe

Tuesday: Hairdressing with Jamie

Alternating Wednesdays and Thursdays: Mini bus outing

What's on in September

3rd @ pm

Simon Watton the guitarist

6th @ pm

Beauty with Sabrina

12th @ 10 am

Hand Massages with Susie Fishwick

30th @ 3 p.m.

"Tea with Dorris" - 50s musical show