



'Surpassing all expectations'

YOUR LOCAL HOME CARE SERVICE

Offering a wide range of professional services to help people live independently in their own homes.

- 24 hour care (including assistance with all aspects of personal care)
- Help with shopping and general domestic duties
- Sleeping and waking night staff
- Emergency out of hours service
 - Live in Service
- House maintenance services

For more information,
contact our Home Care Team on
01395 446161



July 2011 Newsletter

Pinewood Fete Raises £362 for Age Concern Budleigh Salterton



There was a fantastic buzz going on at Pinewood on Saturday 4th June. People of all ages were there to take part in the care home's annual charity fete that was being held as part of the Budleigh Salterton Lions Club Gala Week. Of the various stalls, competitions and activities taking place, not to mention the much anticipated visit from Hawkridge Birds Of Prey, the art competition and face painting proved a real hit amongst the children. People were out in the sunshine enjoying some delicious cream teas, as well as the lovely homemade cakes and cheese straws that were on offer at the cake stall. There were also some great bargains to be had at the bring and buy and some fabulous prizes to be won at the raffle. With £362.22 raised for Age Concern Budleigh Salterton, the management at Pinewood are extremely thankful to everyone in the local community who helped make the day so special. This includes all those who volunteered their help on the day, made donations for the event and of course the visitors themselves.

Pinewood Gets Top Marks From The Food Standards Agency



It is with great pride that Pinewood can announce it has recently achieved a top rating of

five for having very good standards of hygiene at its routine inspection. The Food Hygiene Rating Scheme operated by East Devon District Council in partnership with the Food Standards Agency rates the food hygiene standards of places where people eat or buy food. When a food business is inspected the ratings given will be dependent on how hygienically the food is handled, prepared, cooked, cooled and stored. They also judge the condition of the premises, its layout, facilities, how the business is managed and the hygiene records of the business and what the business does to make sure food is safe.

Positive Feedback From The Inspectors For Pinewood's Care Home and Home Care services

Back in the middle of June, the Care Quality Commission (CQC) visited Pinewood for two and a half days. For the first time, they were not only inspecting how our Home was performing, but also had a good thorough look at our newly formed Home Care service. Thank you to everyone who helped the CQC with their inspection, be they residents at our Care Home, service users in their own homes, family members, visiting professionals and staff. As a result, we are delighted to say that bar for a few minor improvements that the inspector will be recommending and that we shall be making our initial feedback from the inspector was extremely positive for both of our services. We look forward to seeing CQC's report which is due any time soon.

Congratulations!

We are delighted to announce that our Receptionist/Care Assistant, Amina James, gave birth to a gorgeous baby boy on 1st June. His name is Zane and everyone at Pinewood was delighted to see the little newcomer when she recently brought him in.



Visiting Entertainers Such As Thomas Earwaker's *Simply Uplifting* Workshop Continues To Impress



It was only the day before our Summer Fete that Thomas Earwaker paid a visit to the Home and got everyone to join in with his *Simply Uplifting* Workshop. As always, the various musically orientated activities involved in his workshop went down extremely

well and we shall certainly be looking forward to seeing him again soon. Other visiting artists included Simon the guitarist, who visited the day before Thomas and will be returning on Friday 1st July, and Luc the Harpist, who visited on 15th June and will be returning on Wednesday 6th July. Gill Wells from *Clothes Direct* also helped ensure our residents are keeping up with the latest fashions when she came along on 10th June.

Garden Trip A Real Treat

We really do owe Len's Son and daughter in law, Paul and Sue, a great big thank you for inviting our residents once again to their garden for a cup of tea and cake. Judy, Amy, Lorna, Audrey and Mona all enjoyed making lavender posies. Ruby's daughter and son in law, Jenny and Glynn, were also there joined us for a sing along, with Glynn showing off his wonderful skills on the harmonica. We also got to discover what an angelic voice our care worker, Chanda, had when she performed her rendition of *Amazing Grace*. There's no doubt that these garden trips are continuing to increase in popularity and we are very much looking forward in more of them to come in the coming summer months.