



'Surpassing all expectations'

NEW LOCAL HOME CARE SERVICE

Offering a wide range of professional services to help people live independently in their own homes.

- 24 hour care (including assistance with all aspects of personal care)
 - Help with shopping and general domestic duties
 - Sleeping and waking night staff
 - Emergency out of hours service
 - Live in Service

For more information,
contact Barbara, Andy or Philip on
01395 446161



July 2010 Newsletter

Pinewood Raises £278 For Age Concern!



With glorious sunshine on our side, the Pinewood Fête that took place on Saturday 5th June proved a real treat for everyone involved. There was a lovely array of activities to keep everyone entertained. These included some delicious cream teas, ice cream and cakes, a nice array of items available at the bring and buy stall, a name the teddy competition, a raffle, and lets not forget the gorgeous birds of prey. A great deal of thanks needs to go to all the volunteers that helped us on the day and all the local businesses who donated items towards the raffle.

Introducing.....



After much anticipation, Pinewood is now in a position to offer care services to people in their own homes. The range of services we offer include:

- 24 hour care (including assistance with all aspects of personal care)
- Help with shopping and general domestic duties
- Sleeping and waking night staff
- Emergency out of hours service
- Live in Service

Please speak with Barbara, Andy or Philip if you're interested in finding out more.

In other Pinewood news.....

Saturday 5th June was a busy day for a lot of people at Pinewood, and not just because the Summer Fête was taking place! Beverly Nottingham and company were at the London Guildhall to attend the Great British Care Awards 2010 hosted by the T.V. journalist and presenter, Fiona Phillips (pictured right with Bev).



Beverly had already received the award for Best Care Home Worker in the South West the previous month. As a result, she was automatically entered as a nominee for the award of Best Care Home Worker in Great Britain. Unfortunately, she didn't succeed in getting the national award that Saturday. No doubt though, Bev will always be a true winner in our eyes. Well done Bev!

Super Responses to your call bells!

Our call bell reporting system has informed us that, for June, all call bells were responded to in an average of 3 minutes and 8 seconds. As part of our ongoing quality assurance programme, we intend to be sending you individual call bell reports to show how quickly we responded to your call bell over the month.

The past months.....

There have been a total of seven birthdays taking place over the past couple of months and every one has been enjoyed with a cake along with present. Stella Biddiscombe, pictured right, certainly looks to have enjoyed a wonderful time with her family on her 97th.



Activities:

Our new activities organiser, Lizzie, is now a regular with the residents and together they have many projects lined up for the coming months. These include a scrap book for each resident showing their past and present lifestyles, and also a collage of Budleigh Salterton. There's also the ongoing "intelligent quiz" which the residents love and Lizzie is making sure we continue.

Our weekly activities agenda of course, still helps to ensure there's always something happening at Pinewood to keep everyone entertained.

Monday: Tai Chi with Joe

Tuesday: Hairdressing with Jamie

Thursday: Mini bus outing

What's on in July

4th @ pm	Beauty with Sabrina
12th @ 10 am	Hand Massages with Susie Fishwick
13th @ 11 am	Catholic Mass
16th & 23rd @ am	Hymns with Glyn and his guitar